

# **CUSTOM SOLUTIONS**

# Give us an idea and we'll make it work!

At **PromoCell** we are committed to providing our clients with the best-performing, consistently most suitable products and services for meeting their needs.

We own the entire development and manufacturing process, which enables us to provide customized solutions to every client worldwide.

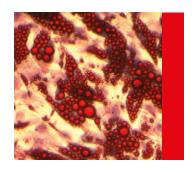
We put our knowledge to work for you, acting as both consultants and solution providers. In short, we are your one-stop shop.

- Custom Cell Culture Media Services
- Custom Human Primary Cells
- OEM Production Capabilities
- Knowledge Sharing Program
- Ethics and Regulatory Support

#### WHY PROMOCELL?

- Our support team, consisting of highly qualified PhD scientists, is devoted to providing you with the highest level of personalized service available in the market.
- We have accumulated over 25 years of expertise supporting scientists as a premium human cell culture product supplier.
- We are certified as complying with ISO 9001:2015, meaning that our company's policies, practices, and procedures consistently ensure top-quality services and work for our clients.









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# **Our Custom Services in Detail**

#### **Custom Cell Culture Media Services**

- Media bag production (e.g. 10L, 20L)
- Custom/bulk growth supplement production (e.g. bulk BPE and ECGS)
- Modified cell culture media formulations (e.g. without glucose or amino acids, SILAC, etc.)
- Custom all-recombinant / synthetic-origin ingredient formulation (e.g. for blood and stem cell media)
- Additional quality control tests (e.g. functional tests, endotoxin)

## **Custom Human Primary Cells**

- Custom isolation of human primary cells (e.g. with donor profile specification and matched donors)
- Production of large cell lots (e.g. cell banking)
- Additional quality control tests (e.g. for HLA, CMV)

### **OEM Production Capabilities**

 Custom OEM production of PromoCell cell culture media, supplements, reagents, and primary cells

#### **Knowledge Sharing Program**

- Client support by PhD scientists: expert advice on the use of human primary cell culture products with our on-site training courses
- Practical cell culture and other courses available at our own PromoCell Academy in Heidelberg, Germany

## **Ethics and Regulatory Support**

- Fully traceable documentation of patients' informed consent
- Complete professional support for gaining ethical approval for your project

Contact us at custom.solutions@promocell.com or call +49 6221 - 649 34 0 to let us know your requirements. We'll be more than happy to discuss the possibilities with you.